First Quarter | March 2019

# Consumer Credit Market Report

# **Executive Summary**

# This report and its appendix represent the analysis of quarterly data of the South African consumer credit market in terms of the National Credit Act which came into effect in June 2006.

The total value of new credit granted decreased from R144.66 billion to R127.86 billion for the quarter ended March 2019, a decrease of 11.61% when compared to the previous quarter and an increase of 5.13% year on year. The number of applications for credit decreased from 11.96 million to 10.75 million in March 2019, representing an decrease of 10.08% for the quarter. The rejection rate for applications was 55.84%.

The Banks' share of total credit granted was R101.05 billion (79.03%), Retailers R5.56 billion (4.35%), Non- Bank financiers R10.41 billion (8.14%) and "Other credit providers" R10.84 billion (8.48%). Other credit providers consists primarily of pension backed lenders, developmental lenders, micro-loan lenders, agricultural lenders, insurers, non-bank mortgage lenders and securitised debt.

The total outstanding gross debtors book of consumer credit for the quarter ended March 2019 was R1.88 trillion, representing a quarter-on-quarter growth of 1.43%. The number of accounts decreased by 0.43% for the quarter ended March 2019. Mortgages accounted for R948.42 billion (50.44%); "Secured credit agreements" for R432.41 billion (23.00%); Credit facilities for R243.67 billion (12.96%); Unsecured credit for R200.87 billion (10.68%); Developmental credit for R52.35 billion (2.78%) and Short-term credit for R2.59 billion (0.14%) of the total gross debtors book.

The following were some of the most significant trends observed for the quarter ended March 2019

• The value of mortgages granted decreased by 16.07% quarter-on-quarter from R41.99 billion to R35.24 billion;





For further information on credit bureau information, please access the Credit Bureau Monitor on www.ncr.ora.za

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- Secured credit granted decreased from R45.41 billion for December 2018 to R39.85 billion for March 2019 (a quarter-on-quarter decrease of 12.25%);
- Unsecured credit agreements decreased from R31.13 billion to R28.25 billion for March 2019 (a quarter-on-quarter decrease of 9.27%);
- Credit facilities which consist mainly of credit cards, store cards and bank overdrafts decreased from R21.67 billion to R20.26 billion for March 2019 (a quarter-on-quarter decrease of 6.49%);
- Short-term credit showed a quarter-on-quarter decrease of 23.79% from R3.21 billion to R2.45 billion;
- Developmental credit showed a quarter-on-quarter increase of 45.47% from R1.24 billion to R1.81 billion..

# Introduction

The Consumer Credit Market Report is issued by the National Credit Regulator. It is based upon returns which credit providers are required to submit in terms of the National Credit Act (NCA). The statistics presented in this report cover the quarters up to 31 March 2019 (2019-Q1).

The reporting requirements of the NCA differentiate between small credit providers, defined as credit providers for whom annual disbursements are less than R15 million, and larger credit providers. Credit providers with annual disbursements of more than R15 million are required to submit quarterly returns. Credit providers with annual disbursements of less than R15 million are only required to submit annual returns. The statistics included in the report follow the scope and definitions in the NCA. The report thus reflects all consumer credit, as well as agreements with juristic persons with a turnover or net assets of less than R1 million. It excludes all other juristic persons. The reporting quarters (Q) in the CCMR are as explained in the table below:

Quarters	Reporting period
Quarter 1 (Q1)	1 January — 31 March
Quarter 2 (Q2)	1 April – 30 June
Quarter 3 (Q3)	1 July – 30 September
Quarter 4 (Q4)	1 October – 31 December

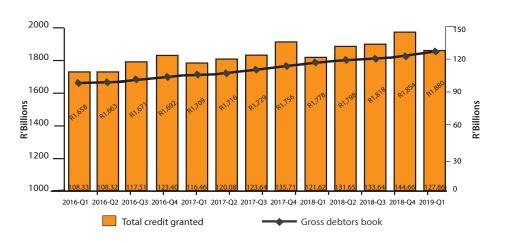
"Secured credit" in this report refers to transactions which were classified as "Other credit agreements" in the previous Consumer Credit Market Reports. This credit type includes transactions that do not fall within any of the other categories in the NCA. It includes a range of secured credit agreements, such as pension-backed loans, Insurance-backed loans, retail furniture accounts and motor vehicle accounts and consists of all credit that is secured, other than mortgages and credit facilities. Detailed tables on the data shown in this report can be found in the Appendix.

Abbreviations - "year-on-year (y-o-y)" as used in this report refers to a comparison of the quarter ended March 2018 to the quarter ended March 2019 and "quarter-on-quarter (q-o-q)" refers to a comparison of the quarter ended December 2018 to the quarter ended March 2019. The totals reported in the "Credit granted" sections do not add up to the totals reported in the "Level of income" sections due to loans granted to juristic persons where the level of income is not reported by credit providers. This applies to all the credit types reflected in this report.

# 1. Market overview

The value of the outstanding gross debtors book as depicted in Figure 1.1 increased by R26.50 billion (1.43%) for the quarter ended March 2019. The value of credit granted to consumers decreased by R16.80 billion (11.61%) from R144.66 billion to R127.86 billion for the quarter ended March 2019.

Figure 1.1 Total credit granted and gross debtors book March 2019



#### Table 1.1: Credit granted

Agreements	2018-Q1 R000	2018-Q2 R000	2018-Q3 R000	2018-Q4 R000	2019-Q1 R000	% Change (Q1/Q4)	% Change (Y/Y)
Credit transactions	104,899,218	113,029,491	114,791,831	122,986,171	107,592,238	-12.52%	2.57%
Credit facilities	16,721,039	18,618,394	18,844,672	21,670,829	20,263,914	-6.49%	21.19%
Total	121,620,256	131,647,885	133,636,503	144,657,000	127,856,152	-11.61%	5.13%

## 1.1 Credit granted

The value of consumer credit granted for the quarter ended March 2019 showed a decrease of R16.80 billion (11.61%) when compared to the quarter ended December 2018 as depicted in Table 1.1. On a y-o-y basis the value of credit granted increased by R6.24 billion (5.13%).

#### Table 1.2: Credit granted - number of agreements

Agreements	2018-Q1 000	2018-Q2 000	2018-Q3 000	2018-Q4 000	2019-Q1 000	% Change (Q1/Q4)	% Change (Y/Y)
Number of credit transactions	2,494	2,794	2,439	2,532	2,033	-19.70%	-18.49%
Number of credit facilities	1,904	2,256	2,529	2,455	2,158	-12.12%	13.34%
Total	4,398	5,051	4,968	4,987	4,191	-15.97%	-4.71%

The total number of credit agreements entered into was 4.19 million for the quarter ended March 2019. This was a decrease of 15.97% when compared to the previous quarter as indicated in Table 1.2. On a y-o-y basis the total number of credit agreements entered into decreased by 4.71%.

Agreements	2018-Q1 R000	2018-Q2 R000	2018-Q3 R000	2018-Q4 R000	2019-Q1 R000	2019-Q1 % Distribution	% Change (Q1/Q4)	% Change (Y/Y)
Banks	94,655,693	101,619,539	102,396,195	112,118,722	101,049,141	79.03%	-9.87%	6.75%
Non-bank vehicle financiers	10,911,534	10,373,091	10,573,651	11,760,599	10,408,321	8.14%	-11.50%	-4.61%
Retailers	4,289,789	5,830,654	6,321,666	6,819,777	5,559,800	4.35%	-18.48%	29.61%
Other credit providers	11,763,241	13,824,601	14,344,990	13,957,903	10,838,890	8.48%	-22.35%	-7.86%
Total	121,620,256	131,647,885	133,636,503	144,657,000	127,856,152	100.00%	-11.61%	5.13%

Table 1.3: Credit granted – per industry

Banks accounted for 79.03% of the total value of credit granted for the quarter ended March 2019 as indicated in Table 1.3. The balance was shared by non-bank vehicle financiers (8.14%), retailers (4.35%) and other credit providers (8.48%).

Agreements	2018-Q1 000	2018-Q2 000	2018-Q3 000	2018-Q4 000	2019-Q1 000	% Change (Q1/Q4)	% Change (Y/Y)
Number of applications received	10,489	11,096	11,324	11,959	10,753	-10.08%	2.52%
Number of applications rejected	5,091	5,555	6,075	6,705	6,004	-10.46%	17.95%
% of applications rejected	48.54%	50.06%	53.65%	56.07%	55.84%		

Table 1.4: Number of applications received and rejected

The rejection rate decreased from 56.07% for the quarter ended December 2018 to 55.84% for the quarter ended March 2019 as indicated in Table 1.4. The number of applications received decreased by 10.08% and number of applications rejected decreased by 10.46% for the quarter ended March 2019.

#### Table 1.5: Credit granted – credit type

Agreements	2018-Q1 R000	2018-Q2 R000	2018-Q3 R000	2018-Q4 R000	2019-Q1 R000	2019-Q1 % Distribution	% Change (Q1/Q4)	% Change (Y/Y)
Mortgages	35,395,124	40,174,780	39,792,621	41,987,504	35,239,545	27.56%	-16.07%	-0.44%
Secured credit	41,479,880	41,541,094	41,989,883	45,412,106	39,850,388	31.17%	-12.25%	-3.93%
Credit facilities	16,721,039	18,618,394	18,844,672	21,670,829	20,263,914	15.85%	-6.49%	21.19%
Unsecured credit	23,225,946	26,000,787	28,524,241	31,131,005	28,245,060	22.09%	-9.27%	21.61%
Short-term credit	3,219,184	3,579,352	3,060,046	3,211,484	2,447,528	1.91%	-23.79%	-23.97%
Developmental credit	1,579,083	1,733,479	1,425,040	1,244,072	1,809,717	1.42%	45.47%	14.61%
Total	121,620,256	131,647,885	133,636,503	144,657,000	127,856,152	100.00%	-11.61%	5.13%

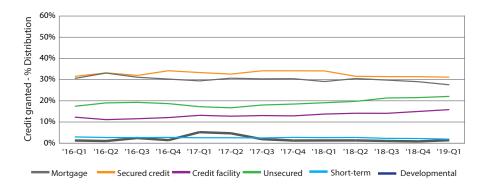


Figure 1.2: Credit granted – percentage distribution

The Unsecured credit share of total credit granted decreased from R31.13 billion for the quarter ended December 2018 to R28.25 billion for the quarter ended March 2019 as indicated in Table 1.5 and Figure 1.2. Mortgages' share of total credit granted decreased from R41.99 billion for the quarter ended December 2018 to R35.24 billion for the quarter ended March 2019.

Agreements	2018-Q1 R000	2018-Q2 R000	2018-Q3 R000	2018-Q4 R000	2019-Q1 R000	2019-Q1% Distribution	% Change (Q1/Q4)	% Change (Y/Y)
Mortgages	913,782,081	922,220,713	928,586,679	939,076,667	948,419,453	50.44%	0.99%	3.79%
Secured credit	412,560,709	416,055,008	421,520,090	427,233,151	432,411,529	23.00%	1.21%	4.81%
Credit facilities	229,734,628	231,272,171	232,477,342	238,310,963	243,671,808	12.96%	2.25%	6.07%
Unsecured credit	172,564,730	178,577,268	184,435,277	194,823,887	200,869,566	10.68%	3.10%	16.40%
Short-term credit	2,589,924	2,605,598	2,508,472	2,904,830	2,594,098	0.14%	-10.70%	0.16%
Developmental Credit	46,320,923	47,034,518	48,657,437	51,455,925	52,350,433	2.78%	1.74%	13.02%
Total	1,777,552,995	1,797,765,277	1,818,185,296	1,853,805,424	1,880,316,887	100.00%	1.43%	5.78%

#### Table 1.6: Gross debtors book - credit type

There was a q-o-q growth of R26.51 billion (1.43%) in the value of gross debtors book for the period ended March 2019 as indicated in Table 1.6. The corresponding y-o-y growth was R102.76 billion (5.78%). The Mortgage credit book grew by R9.34 billion (0.99%) q-o-q and by R34.64 billion (3.79%) on a y-o-y basis. The Secured book grew by R5.18 billion (1.21%) q-o-q and by R19.85 billion (4.81%) on a y-o-y basis.

#### Table 1.7: Gross debtors book - industry type

Industry	2018-Q1 R000	2018-Q2 R000	2018-Q3 R000	2018-Q4 R000	2019-Q1 R000	2019-Q1% Distribution	% Change (Q1/Q4)	% Change (Y/Y)
Banks	1,452,195,706	1,469,648,221	1,487,206,274	1,514,374,518	1,540,257,826	81.91%	1.71%	6.06%
Retailers	36,564,340	36,808,771	36,731,550	41,983,750	41,366,243	2.20%	-1.47%	13.13%
Non-bank vehicle financiers	106,589,824	107,281,112	108,450,371	116,521,145	118,597,645	6.31%	1.78%	11.27%
Other credit providers	182,203,124	184,027,173	185,797,101	180,926,011	180,095,174	9.58%	-0.46%	-1.16%
Total	1,777,552,995	1,797,765,277	1,818,185,296	1,853,805,424	1,880,316,887	100.00%	1.43%	5.78%

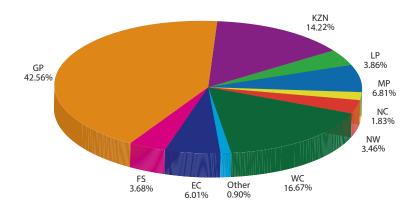
There was a q-o-q (1.43%) and y-o-y (5.78%) increase in the gross debtors book per industry type as indicated in Table 1.7.

Agreements	2018-Q1 000	2018-Q2 000	2018-Q3 000	2018-Q4 000	2019-Q1 000	2019-Q1 % Distribution	% Change (Q1/Q4)	% Change (Y/Y)
Mortgages	1,722	1,717	1,705	1,706	1,700	4.46%	-0.30%	-1.26%
Secured credit	3,625	3,606	3,562	3,569	3,458	9.07%	-3.10%	-4.59%
Credit facilities	24,816	25,135	25,236	25,668	25,703	67.43%	0.14%	3.57%
Unsecured credit	5,042	5,067	5,031	5,217	5,239	13.74%	0.43%	3.92%
Short-term credit	1,021	998	1,019	1,015	903	2.37%	-11.06%	-11.57%
Developmental credit	1,074	1,080	1,089	1,111	1,116	2.93%	0.45%	3.84%
Total	37,300	37,602	37,641	38,285	38,119	100.00%	-0.43%	2.20%

Table 1.8: Gross debtors book - number of accounts

The number of accounts that make up the debtors book decreased by 0.43% from 38.29 million to 38.12 million for the quarter ended March 2019. The total number of accounts increased by 2.20% on a y-o-y basis. Credit facilities had a biggest share of 67.43% of the total number of accounts for the quarter ended March 2019 as indicated in Table 1.8.





A significant portion of credit granted went to consumers in the Gauteng province at R54.41 billion (42.56%). The Western Cape and KwaZulu-Natal accounted for R21.32 billion (16.67%) and R18.18 billion (14.22%) respectively. The remaining provinces constituted R33.94 billion (26.54%) as illustrated in Figure 1.3.

# 2. Mortgage agreements

## 2.1 Mortgages granted

#### Table 2.1: Mortgages granted - size of agreements

Agreements	2018-Q1 R000	2018-Q2 R000	2018-Q3 R000	2018-Q4 R000	2019-Q1 R000	2019-Q1 % Distribution	% Change (Q1/Q4)	% Change (Y/Y)
RO-R50K	12,453	13,631	11,525	14,930	12,827	0.04%	-14.08%	3.00%
R51K-R100K	89,367	94,020	81,832	86,192	85,125	0.24%	-1.24%	-4.75%
R101K-R150K	117,836	141,232	132,459	128,715	119,795	0.34%	-6.93%	1.66%
R151K-R350K	1,075,748	1,165,369	1,096,138	1,149,576	977,179	2.77%	-15.00%	-9.16%
R351K-R700K	5,606,054	6,292,783	6,337,322	7,028,408	5,328,655	15.12%	-24.18%	-4.95%
≥R700K	28,493,666	32,467,746	32,133,345	33,579,685	28,715,964	81.49%	-14.48%	0.78%
Total	35,395,124	40,174,780	39,792,621	41,987,504	35,239,545	100.00%	-16.07%	-0.44%

The rand value of mortgage agreements granted decreased by 16.07% for the quarter ended March 2019 as indicated in Table 2.1. The majority (81.49%) of mortgage agreements granted during the March 2019 quarter were in excess of R700K. Total mortgage granted on a y-o-y basis decreased by 0.44%.

Agreements	2018-Q1	2018-Q2	2018-Q3	2018-Q4	2019-Q1	2019-Q1 % Distribution	% Change (Q1/Q4)	% Change (Y/Y)
R0-R50K	352	371	315	418	365	1.05%	-12.68%	3.69%
R51K-R100K	1,074	1,128	977	1,033	1,024	2.94%	-0.87%	-4.66%
R101K-R150K	892	1,064	996	973	903	2.60%	-7.19%	1.23%
R151K-R350K	4,060	4,441	4,162	4,356	3,750	10.78%	-13.91%	-7.64%
R351K-R700K	10,524	11,787	11,870	12,936	9,809	28.19%	-24.17%	-6.79%
≥ R700K	18,578	21,469	21,577	22,496	18,939	54.44%	-15.81%	1.94%
Total	35,480	40,260	39,897	42,212	34,790	100.00%	-17.58%	-1.94%

#### Table 2.2: Mortgages granted - number of agreements by size

The number of mortgage agreements entered into decreased by 17.58% for the quarter ended March 2019 as indicated in Table 2.2. The majority (54.44%) of mortgages were granted in favour of larger sized credit agreements ( $\geq$ R700k). On a y-o-y basis mortgage agreements decreased by 1.94%.

Table 2.2. Martagaac arouted	aross monthly income	s of individuals (numba	r of agroom ontc)
Table 2.3: Mortgages granted	– aross monuniv income	e or individuals (numbe	r of aureements)
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Level of income	2018-Q1	2018-Q2	2018-Q3	2018-Q4	2019-Q1
≤R10K	234	326	348	261	126
% share of credit granted	0.66%	0.81%	0.87%	0.62%	0.36%
R10.1K-R15K	1,080	1,054	1,051	952	635
% share of credit granted	3.04%	2.62%	2.63%	2.26%	1.83%
>R15K	34,166	38,880	38,497	40,999	34,029
% share of credit granted	96.30%	96.57%	96.49%	97.13%	97.81%
Total number of mortgages	35,480	40,260	39,896	42,212	34,790

Level of income	l of income 2018-Q1		2018-Q3	2018-Q4	2019-Q1
≤R10K (R000)	85,345	123,500	144,402	101,088	49,231
% share of credit granted	0.24%	0.31%	0.36%	0.24%	0.14%
R10.1K-R15K (R000)	392,055	389,092	394,368	356,222	232,891
% share of credit granted	1.11%	1.11% 0.97%		0.85%	0.66%
>R15K (R000)	34,917,724	39,662,187	39,253,719	41,530,195	34,957,423
% share of credit granted	98.65%	98.72%	98.65%	98.91%	99.20%
Total value of mortgages(R000)	35,395,124	40,174,780	39,792,489	41,987,504	35,239,545

Table 2.4: Mortgages granted – gross monthly income of individuals (rand value)

#### 2.2 Mortgages granted by level of income<sup>1</sup>

Table 2.3 and 2.4 showed that the majority of mortgages granted for the March 2019 quarter remained in favour of individuals with a gross monthly income of greater than R15k for both rand values and number of accounts.

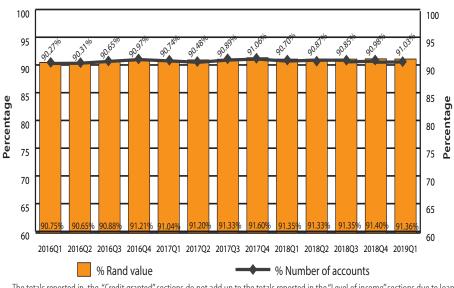
#### Table 2.5: Gross debtors book - mortgages

Agreements	2018-Q1	2018-Q2	2018-Q3	2018-Q4	2019-Q1	% Change (Q1/Q4)	% Change (Y/Y)
Gross debtors book (R000)	913,782,081	922,220,713	928,586,679	939,076,667	948,419,453	0.99%	3.79%
Number of accounts	1,722,172	1,717,411	1,705,209	1,705,543	1,700,436	-0.30%	-1.26%

## 2.3 Gross debtors book - mortgages

The rand value of the gross debtors book for mortgages showed an increase of R9.34 billion (0.99%) on a q-o-q and by R34.64 billion (3.79%) on a y-o-y basis. The number of accounts decreased by 0.30% q-o-q and by 1.26% on a y-o-y basis as indicated in Table 2.5.





1. The totals reported in the "Credit granted" sections do not add up to the totals reported in the "Level of income" sections due to loans granted to juristic persons where level of income is not reported by credit providers. This applies to all the credit types.

#### 2.4 Age analysis of gross debtors book - mortgages

The percentage (rand value) of the gross debtors book for mortgages reported as "current" decreased from 91.40% for the quarter ended December 2018 to 91.36% for the quarter ended March 2019. The percentage (number) of accounts reported as "current" increased from 90.98% to 91.03% for the same period as illustrated in Figure 2.1.

# 3. Secured credit

# 3.1 Secured credit granted

In terms of the Regulations, the category "Other credit agreements" refers to secured credit agreements but excludes mortgages and credit facilities.

Type of security	2018-Q1 R000	2018-Q2 R000	2018-Q3 R000	2018-Q4 R000	2019-Q1 R000	2019-Q1 % Distribution	% Change (Q1/Q4)
Vehicle	38,420,919	38,600,264	38,867,369	42,041,640	37,128,070	93.17%	-11.69%
Retirement benefits	328,404	303,843	322,857	364,884	286,630	0.72%	-21.45%
Insurance policy	112,959	116,779	95,759	101,245	92,971	0.23%	-8.17%
Furniture & other durables	977,161	1,083,959	1,181,541	1,158,305	1,032,539	2.59%	-10.86%
Other security	1,640,438	1,436,248	1,522,357	1,746,032	1,310,179	3.29%	-24.96%
Total	41,479,880	41,541,094	41,989,883	45,412,106	39,850,388	100.00%	-12.25%

#### Table 3.1: Secured credit granted - type of security (rand value)

As indicated in Table 3.1 the value of secured credit granted decreased by R5.56 Billion (12.25%) on a q-o-q basis. Vehicles as a form of security continued to dominate secured credit at R37.13 billion (93.17%).

## Table 3.2: Secured credit granted - type of security (number)

Agreements	2018-Q1	2018-Q2	2018-Q3	2018-Q4	2019-Q1	2019-Q1 % Distribution	% Change (Q1/Q4)
Vehicle	144,424	142,578	141,708	182,936	135,812	56.35%	-25.76%
Retirement benefits	2,131	2,122	2,239	2,379	1,811	0.75%	-23.88%
Insurance policy	8,010	7,208	6,334	7,453	6,646	2.76%	-10.83%
Furniture & other durables	89,409	102,993	107,757	107,256	91,617	38.01%	-14.58%
Other security	7,566	6,057	6,077	5,875	5,142	2.13%	-12.48%
Total	251,540	260,958	264,115	305,899	241,028	100.00%	-21.21%

Table 3.2. indicated a decrease in the number of secured credit agreements by 21.21% for the quarter ended March 2019. Vehicles as a form of security had the biggest share in numbers.

## 3.2 Secured credit granted by level of income

Table 3.3: Secured credit granted -	- gross monthly	income of individuals (numb	er of agreements)

Level of income	2018-Q1	2018-Q2	2018-Q3	2018-Q4	2019-Q1
≤R10K	71,982	81,095	85,864	107,864	71,948
% share of credit granted	28.87%	31.34%	32.79%	35.53%	30.10%
R10.1K-R15K	27,881	29,180	27,169	31,012	23,807
% share of credit granted	11.18%	11.28%	10.37%	10.21%	9.96%
>R15K	149,493	148,498	148,847	164,735	143,294
% share of credit granted	59.95%	57.39%	56.84%	54.26%	59.94%
Total number of secured credit agreements	249,356	258,773	261,880	303,611	239,049

There was a decrease in the percentage share of the numbers of secured credit agreements for individuals with a gross monthly income of "Up to R10K" from 35.53% to 30.10% for the quarter ended March 2019 as indicated in Table 3.3. The percentage share of the number of secured credit agreements entered into with individuals with a gross monthly income of "Greater than R15K" increased from 54.26% to 59.94% for the quarter ended March 2019.

#### Table 3.4: Secured credit granted - gross monthly income of individuals (rand value)

Level of income	2018-Q1	2018-Q2	2018-Q3	2018-Q4	2019-Q1
≤R10K (R000)	1,536,267	1,721,242	1,693,939	1,947,485	1,424,011
% share of credit granted	3.77%	4.21%	4.10%	4.36%	3.64%
R10.1K-R15K (R000)	2,772,459	2,838,282	2,626,206	2,773,801	2,334,529
% share of credit granted	6.80%	6.95%	6.36%	6.20%	5.97%
>R15K (R000)	36,456,575	36,282,319	36,956,006	39,982,339	35,356,696
% share of credit granted	89.43%	88.84%	89.53%	89.44%	90.39%
Total value of secured credit (R000)	40,765,301	40,841,843	41,276,150	44,703,625	39,115,236

Individuals with a gross monthly income of "Greater than R15K" had the biggest rand value share for secured credit granted for quarter ended March 2019 as indicated in Table 3.4.

3.3 Gross debtors book - secured credit.

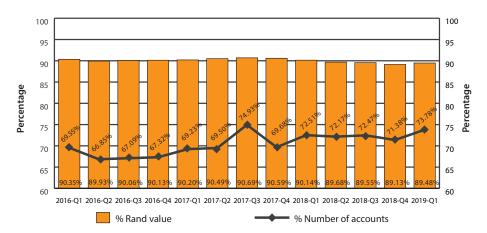
#### Table 3.5: Gross debtors book - secured credit

Agreements	2018-Q1	2018-Q2	2018-Q3	2018-Q4	2019-Q1	% Change (Q1/Q4)	% Change (Y/Y)
Gross debtors book (R000)	412,560,709	416,055,008	421,520,090	427,233,151	432,411,529	1.21%	4.81%
Number of accounts	3,624,912	3,605,654	3,561,663	3,569,081	3,458,440	-3.10%	-4.59%

The rand value of the gross debtors book for secured credit showed an increase of R5.18 billion (1.21%) for the quarter ended March 2019 and by R19.85 billion (4.81%) on a y-o-y basis. The number of accounts decreased by 3.10% q-o-q and by 4.59% on a y-o-y basis as indicated in Table 3.5.

# 3.4 Age analysis of gross debtors book – secured credit

Figure 3.1: Secured credit book reported as "current"



The percentage (rand value) of the gross debtors book for secured credit reported as "current" increased from 89.13% for the quarter ended December 2018 to 89.48% for the quarter ended March 2019. The percentage (number) of accounts reported as "current" increased from 71.38% to 73.78% for the same period as illustrated in Figure 3.1.

# 4. Credit facilities

# 4.1 Credit facilities granted

Agreements	2018-Q1 R000	2018-Q2 R000	2018-Q3 R000	2018-Q4 R000	2019-Q1 R000	2019-Q1 % Distribution	% Change (Q1/Q4)	% Change (Y/Y)
Credit and/or Garage cards	7,063,349	7,803,937	8,081,283	9,601,366	10,136,110	50.02%	5.57%	43.50%
Bank overdraft	3,887,954	3,380,261	3,182,817	3,649,257	3,332,108	16.44%	-8.69%	-14.30%
Services	138,862	105,023	111,100	170,710	149,767	0.74%	-12.27%	7.85%
Store cards	3,736,252	5,568,572	5,711,445	6,061,435	4,204,760	20.75%	-30.63%	12.54%
Other facilities	1,894,623	1,760,601	1,758,027	2,188,061	2,441,168	12.05%	11.57%	28.85%
Total	16,721,039	18,618,394	18,844,672	21,670,829	20,263,914	100.00%	-6.49%	21.19%

Table 4.2: Credit facilities granted - number of agreements

Agreements	2018-Q1	2018-Q2	2018-Q3	2018-Q4	2019-Q1	2019-Q1 % Distribution	% Change (Q1/Q4)	% Change (Y/Y)
Credit and/or Garage cards	356,959	380,495	399,938	447,348	484,126	22.44%	8.22%	35.63%
Bank overdraft	128,386	147,651	169,442	156,344	135,030	6.26%	-13.63%	5.18%
Services	5,280	4,232	4,596	10,757	6,347	0.29%	-41.00%	20.21%
Store cards	1,318,523	1,624,205	1,876,776	1,762,238	1,448,058	67.12%	-17.83%	9.82%
Other facilities	94,443	99,771	78,674	78,338	83,994	3.89%	7.22%	-11.06%
Total	1,903,591	2,256,354	2,529,426	2,455,025	2,157,555	100.00%	-12.12%	13.34%

Credit and garage cards received R10.14 billion of the total rand value of credit facilities granted (R20.26 billion), followed by store cards at R4.20 billion for the quarter ended March 2019 as indicated in Table 4.1. On a y-o-y basis the total rand value of credit facilities increased by R3.54 billion (21.19%).

Table 4.2 indicated that the store cards (67.12%) dominated the number of agreements for the quarter ended March 2019.

## 4.2 Credit facilities granted by level of income

Table 4.3: Credit facilities granted - gross monthly income of individuals (number of agreements)

Level of income	2018-Q1	2018-Q2	2018-Q3	2018-Q4	2019-Q1
≤R10K	1,025,829	1,320,428	1,451,755	1,443,722	1,185,597
% share of credit granted	54.00%	58.62%	57.49%	58.92%	55.06%
R10.1K-R15K	224,420	247,726	279,757	258,703	236,107
% share of credit granted	11.81%	11.00%	11.08%	10.56%	10.97%
>R15K	649,348	684,185	793,656	748,000	731,529
% share of credit granted	34.18%	30.38%	31.43%	30.53%	33.97%
Total number of credit facilities	1,899,597	2,252,339	2,525,168	2,450,425	2,153,233

Table 4.4: Credit facilities granted – gross monthly income of individuals (rand value)

Level of income	2018-Q1	2018-Q2	2018-Q3	2018-Q4	2019-Q1
≤R10K (R000)	2,787,794	4,270,929	4,520,869	5,200,787	3,978,948
% share of credit granted	17.40%	23.31%	24.27%	24.38%	19.82%
R10.1K-R15K (R000)	1,334,865	1,653,790	1,656,890	1,783,214	1,605,603
% share of credit granted	8.33%	9.03%	8.89%	8.36%	8.00%
>R15K (R000)	11,901,515	12,398,716	12,453,432	14,347,310	14,489,942
% share of credit granted	74.27%	67.67%	66.84%	67.26%	72.18%
Total value of credit facilities (R000)	16,024,175	18,323,435	18,631,190	21,331,311	20,074,493

Table 4.3 showed a decrease in the percentage share of the number of credit facilities granted to individuals with a gross monthly income of "Up to R10K" from 58.92% to 55.06%. Table 4.4 showed a decrease in the same category from 24.38% to 19.82% for the quarter ended March 2019.

# 4.3 Gross debtors book – credit facilities

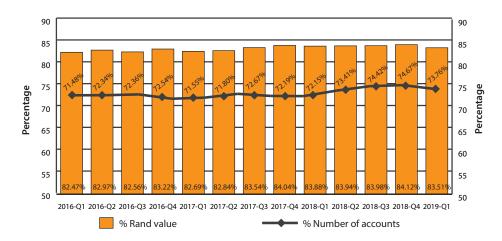
#### Table 4.5: Gross debtors book - credit facilities

Agreements	2018-Q1	2018-Q2	2018-Q3	2018-Q4	2019-Q1	% Change (Q1/Q4)	% Change (Y/Y)
Gross debtors book (R000)	229,734,628	231,272,171	232,477,342	238,310,963	243,671,808	2.25%	6.07%
Number of accounts	24,816,351	25,134,783	25,235,931	25,668,359	25,703,175	0.14%	3.57%

The rand value of the gross debtors book for credit facilities showed an increase of R5.36 billion (2.25%) q-o-q and by R13.94 billion (6.07%) on a y-o-y basis. The number of accounts increased by 0.14% q-o-q and by 3.57% on a y-o-y basis as indicated in Table 4.5.

### 4.4 Age analysis of gross debtors book - credit facilities

Figure 4.1: Credit facilities book reported as "current"



The percentage (rand value) of the gross debtors book for credit facilities reported as "current" decreased from 84.12% for the quarter ended December 2018 to 83.51% for the quarter ended March 2019. The percentage (number) of accounts reported as "current" decreased from 74.67% to 73.76% for the same period as illustrated in Figure 4.1.

# 5. Unsecured credit transactions

# 5.1 Unsecured credit transactions

Unsecured credit transactions include all transactions in respect of which the lender does not have any security (other than credit facilities or short-term credit).

Agreements	2018-Q1 R000	2018-Q2 R000	2018-Q3 R000	2018-Q4 R000	2019-Q1 R000	2019-Q1 % Distribution	% Change (Q1/Q4	% Change (Y/Y)
≤6 Months	291,300	246,336	247,219	274,754	236,294	0.84%	-14.00%	-18.88%
7-12 Months	1,481,227	1,603,016	2,550,406	2,400,767	1,669,424	5.91%	-30.46%	12.71%
13-18 Months	743,407	742,387	819,527	1,024,448	973,508	3.45%	-4.97%	30.95%
19-24 Months	1,605,047	1,666,024	1,831,596	1,972,037	1,777,765	6.29%	-9.85%	10.76%
25-36 Months	2,873,917	3,139,913	3,226,164	3,780,546	3,438,641	12.17%	-9.04%	19.65%
3.1-5 Years	13,407,721	15,252,334	14,999,812	16,914,435	15,618,734	55.30%	-7.66%	16.49%
5.1-10 + Years	2,823,328	3,350,778	4,849,518	4,764,019	4,530,694	16.04%	-4.90%	60.47%
Total	23,225,946	26,000,787	28,524,241	31,131,005	28,245,060	100.00%	-9.27%	21.61%

Table 5.1: Rand value of unsecured credit granted – term of agreement

Agreements	2018-Q1	2018-Q2	2018-Q3	2018-Q4	2019-Q1	2019-Q1 % Distribution	% Change (Q1/Q4)	% Change (Y/Y)
≤6 Months	54,027	42,258	40,454	36,916	33,229	4.24%	-9.99%	-38.50%
7-12 Months	177,914	191,815	200,806	210,705	181,917	23.21%	-13.66%	2.25%
13-18 Months	47,886	49,475	51,547	66,450	58,351	7.44%	-12.19%	21.85%
19-24 Months	95,477	101,489	102,752	105,401	96,546	12.32%	-8.40%	1.12%
25-36 Months	94,265	103,861	99,718	120,356	109,808	14.01%	-8.76%	16.49%
3.1-5 Years	222,210	251,799	245,084	283,721	260,603	33.25%	-8.15%	17.28%
5.1-10 + Years	30,625	35,233	47,076	44,819	43,357	5.53%	-3.26%	41.57%
Total	722,404	775,930	787,438	868,368	783,811	100.00%	-9.74%	8.50%

Table 5.2: Number of unsecured credit agreements granted - term of agreement

On a q-o-q basis both rand value and numbers of agreements decreased as indicated in Table 5.1 and 5.2. Unsecured credit agreements with a repayment period of "3.1-5 Years" dominated both rand values and numbers.

#### Table 5.3: Rand value of unsecured credit granted - size of agreements

Rand value of agreements	2018-Q1 R000	2018-Q2 R000	2018-Q3 R000	2018-Q4 R000	2019-Q1 R000	2019-Q1 % Distribution	% Change (Q1/Q4)	% Change (Y/Y)
ROK-R3K	193,350	138,516	133,103	115,096	115,889	0.41%	0.69%	-40.06%
R3.1K-R5K	487,790	296,848	284,833	307,257	277,509	0.98%	-9.68%	-43.11%
R5.1K-R8K	609,411	540,377	527,448	599,964	512,357	1.81%	-14.60%	-15.93%
R8.1K-R10K	810,613	608,024	631,094	771,919	680,100	2.41%	-11.89%	-16.10%
R10.1K-R15K	1,449,377	1,249,701	1,257,376	1,471,400	1,228,592	4.35%	-16.50%	-15.23%
> R15.1K	19,675,407	23,167,319	25,690,388	27,865,370	25,430,614	90.04%	-8.74%	29.25%
Total	23,225,947	26,000,787	28,524,241	31,131,005	28,245,060	100.00%	-9.27%	21.61%

Table 5.4: Unsecured credit granted - number of agreements per size

Number of agreements	2018-Q1	2018-Q2	2018-Q3	2018-Q4	2019-Q1	2019-Q1 % Distribution	% Change (Q1/Q4	% Change (Y/Y)
ROK-R3K	84,520	77,033	72,284	59,043	60,033	7.66%	1.68%	-28.97%
R3.1K-R5K	80,222	69,320	65,526	70,347	63,978	8.16%	-9.05%	-20.25%
R5.1K-R8K	71,316	81,262	79,707	90,656	78,136	9.97%	-13.81%	9.56%
R8.1K-R10K	69,408	64,449	66,911	80,851	72,388	9.24%	-10.47%	4.29%
R10.1K-R15K	92,647	98,869	99,695	114,542	98,446	12.56%	-14.05%	6.26%
> R15.1K	324,291	384,997	403,315	452,929	410,830	52.41%	-9.29%	26.69%
Total	722,404	775,930	787,438	868,368	783,811	100.00%	-9.74%	8.50%

Unsecured credit granted for agreements in excess of R15k dominated both in rand values and numbers at 90.04% and 52.41% respectively for the quarter ended March 2019.

## 5.2 Unsecured credit granted by level of income

Table 5.5: Unsecured credit granted – gross monthly income of individuals (number of agreements)

Level of income	2018-Q1	2018-Q2	2018-Q3	2018-Q4	2019-Q1
≤R10K	254,195	278,766	285,730	321,172	283,016
% share of credit granted	35.19%	35.93%	36.29%	36.99%	36.11%
R10.1K-R15K	136,796	144,868	142,225	146,644	133,873
% share of credit granted	18.94%	18.67%	18.06%	16.89%	17.08%
>R15K	331,361	352,227	359,411	400,498	366,888
% share of credit granted	45.87%	45.40%	45.65%	46.12%	46.81%
Total number of unsecured credit	722,352	775,861	787,366	868,314	783,777

Table 5.6: Unsecured credit granted - gross monthly income of individuals (rand value)

Level of income	2018-Q1	2018-Q2	2018-Q3	2018-Q4	2019-Q1
≤R10K (R000)	4,071,012	4,600,129	4,805,535	5,400,496	5,502,311
% share of credit granted	17.53%	17.69%	16.85%	17.35%	19.48%
R10.1K-R15K (R000)	3,861,103	4,400,523	4,451,781	4,634,636	4,080,237
% share of credit granted	16.63%	16.93%	15.61%	14.89%	14.45%
>R15K (R000)	15,292,078	16,998,164	19,264,601	21,093,478	18,660,159
% share of credit granted	65.85%	65.38%	67.54%	67.76%	66.07%
Total value of unsecured credit (R000)	23,224,193	25,998,816	28,521,917	31,128,611	28,242,706

There was a decrease in the share of the number of unsecured credit agreements for individuals with a gross monthly income of "Up to R10k" from 36.99% for the quarter ended December 2018 to 36.11% for the quarter ended March 2019 as indicated in Table 5.5. There was a decrease in the share of rand value of unsecured credit agreements granted to individuals with a gross monthly income of "Greater than R15k" from 67.76% to 66.07% for the same period as indicated in Table 5.6.

#### 5.3 Gross debtors book – unsecured credit

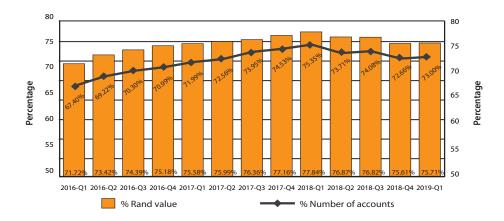
Table 5.7: Gross debtors book - unsecured credit

Agreements	2018-Q1	2018-Q2	2018-Q3	2018-Q4	2019-Q1	% Change (Q1/Q4)	% Change (Y/Y)
Gross debtors book (R000)	172,564,730	178,577,268	184,435,277	194,823,887	200,869,566	3.10%	16.40%
Number of accounts	5,041,592	5,066,698	5,030,506	5,216,735	5,239,066	0.43%	3.92%

The rand value of gross debtors book for unsecured credit increased by R6.05 billion (3.10%) q-o-q and by R28.30 billion (16.40%) on a y-o-y basis. The number of accounts increased by 0.43% q-o-q and by 3.92% y-o-y as indicated in Table 5.7.

## 5.4 Age analysis of gross debtors book – unsecured credit

Figure 5.1: Unsecured credit book reported as "current"



The percentage (rand value) of the gross debtors book for unsecured credit reported as "current" increased from 75.61% for the quarter ended December 2018 to 75.71% for the quarter ended March 2019. The percentage (number) of accounts reported as "current" increased from 72.66% to 73.00% for the same period as illustrated in Figure 5.1.

# 6. Short-term credit transactions

#### 6.1 Short-term credit granted

The short-term figures in this report reflect only data reported by entities that submit quarterly returns. The majority of short-term lenders are smaller entities which report on an annual basis and are therefore excluded from these figures.

Agreements per repayment period	2018-Q1 R000	2018-Q2 R000	2018-Q3 R000	2018-Q4 R000	2019-Q1 R000	2019-Q1 % Distribution	% Change (Q1/Q4)	% Change (Y/Y)
≤1 Month	1,770,489	1,942,669	1,424,014	1,430,620	1 ,040 ,448	42.51%	-27.27%	-41.23%
2-3 Months	222,302	263,012	282,466	324,256	249 ,409	10.19%	-23.08%	12.19%
4-6 Months	1,226,393	1,373,672	1,353,566	1,456,607	1 ,157 ,671	47.30%	-20.52%	-5.60%
Total	3,219,184	3,579,352	3,060,046	3,211,484	2 ,447 ,528	100.00%	-23.79%	-23.97%

Table 6.1: Short-term credit granted – rand value distribution per repayment period

Table 6.2: Short-term credit granted – number of agreements per repayment period

Agreements per repayment period	2018-Q1 R000	2018-Q2 R000	2018-Q3 R000	2018-Q4 R000	2019-Q1 R000	2019-Q1 % Distribution	% Change (Q1/Q4)	% Change (Y/Y)
≤1 Month	954,504	1,150,157	803,448	786,451	534 ,231	56.69%	-32.07%	-44.03%
2-3 Months	87,401	101,042	105,368	112,364	87 ,810	9.32%	-21.85%	0.47%
4-6 Months	400,296	432,963	414,865	405,765	320 ,405	34.00%	-21.04%	-19.96%
Total	1,442,201	1,684,162	1,323,681	1,304,580	942 ,446	100.00%	-27.76%	-34.65%

The majority of short-term credit agreements were for "4-6 Months" for rand values and "Up to 1 month" for numbers for the quarter ended March 2019. The rand value of short-term credit decreased by R763.96 million (23.79%) q-o-q and by R771.66 million (23.97%) on a y-o-y basis as indicated in Table 6.1. The number of agreements for short-term credit granted decreased by 27.76% q-o-q and by 34.65% y-o-y as indicated in Table 6.2.

Agreements	2018-Q1 R000	2018-Q2 R000	2018-Q3 R000	2018-Q4 R000	2019-Q1 R000	2019-Q1 % Distribution	% Change (Q1/Q4)	% Change (Y/Y)
R0-R1000	279,192	328,796	237,762	225,259	159,047	6.50%	-29.39%	-43.03%
R1001-R2000	614,486	720,944	575,896	527,469	376,257	15.37%	-28.67%	-38.77%
R2001-R3000	526,490	595,965	499,094	501,149	382,939	15.65%	-23.59%	-27.27%
R3001-R5000	761,673	848,375	720,016	797,917	602,036	24.60%	-24.55%	-20.96%
R5001-R8000	1,037,343	1,085,272	1,027,278	1,159,690	927,249	37.89%	-20.04%	-10.61%
Total	3,219,184	3,579,352	3,060,046	3,211,484	2,447,528	100.00%	-23.79%	-23.97%

Table 6.3: Short-term credit granted - rand value per agreement size

Table 6.4: Short-term credit granted – number per agreement size

Agreements	2018-Q1	2018-Q2	2018-Q3	2018-Q4	2019-Q1	2019-Q1 % Distribution	% Change (Q1/Q4)	% Change (Y/Y)
R0-R1000	472,029	580,766	410,774	387,686	261,259	27.72%	-32.61%	-44.65%
R1001-R2000	415,686	491,292	385,320	351,377	247,299	26.24%	-29.62%	-40.51%
R2001-R3000	209,234	237,703	196,785	195,855	148,584	15.77%	-24.14%	-28.99%
R3001-R5000	190,361	212,054	178,571	197,578	148,282	15.73%	-24.95%	-22.10%
R5001-R8000	154,891	162,347	152,231	172,084	137,022	14.54%	-20.37%	-11.54%
Total	1,442,201	1,684,162	1,323,681	1,304,580	942,446	100.00%	-27.76%	-34.65%

All catagories of short term credit for rand values experienced a q-o-q decrease as indicated in Table 6.3. All catagories of short term credit for numbers experienced a q-o-q decrease as indicated in Table 6.4.

6.2 Short-term credit granted by level of income

Table 6.5: Short-term credit granted - gross monthly income of individuals (number of agreements)

Level of income	2018-Q1	2018-Q2	2018-Q3	2018-Q4	2019-Q1
≤R10K	772,442	940,155	720,839	712,980	475,055
% share of credit granted	53.56%	55.82%	54.46%	54.65%	50.41%
R10.1K-R15K	240,580	298,733	225,512	211,492	152,252
% share of credit granted	16.68%	17.74%	17.04%	16.21%	16.15%
>R15K	429,161	445,242	377,287	380,083	315,139
% share of credit granted	29.76%	26.44%	28.50%	29.14%	33.44%
Total number of short-term credit	1,442,183	1,684,130	1,323,638	1,304,555	942,446

Level of income	2018-Q1	2018-Q2	2018-Q3	2018-Q4	2019-Q1
≤R10K (R000)	1,257,277	1,485,353	1,273,561	1,394,241	956,237
% share of credit granted	39.06%	41.50%	41.62%	43.42%	39.07%
R10.1K-R15K (R000)	582,887	691,237	560,349	550,897	423,733
% share of credit granted	18.11%	19.31%	18.31%	17.15%	17.31%
>R15K (R000)	1,378,954	1,402,633	1,225,971	1,266,267	1,067,559
% share of credit granted	42.84%	39.19%	40.07%	39.43%	43.62%
Total value of short- term credit (R000)	3,219,118	3,579,222	3,059,880	3,211,404	2,447,528

There was a decrease in the share of the number of short-term credit agreements for individuals with a gross monthly income of "Up to R10k" from 54.65% for the quarter ended December 2018 to 50.41% for the quarter ended March 2019 as indicated in Table 6.5. The percentage share of rand value for short-term credit agreements granted to individuals with a gross monthly income of "Greater than R15k" increased from 39.43% to 43.62% for the same period as indicated in Table 6.6.

#### 6.3 Gross debtors book – short-term credit

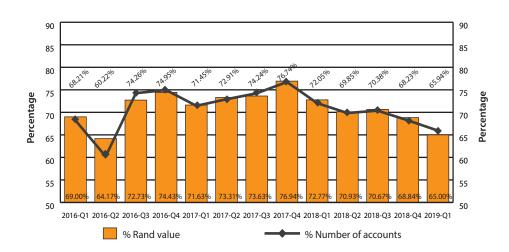
#### Table 6.7: Gross debtors book - short-term credit

Agreements	2018-Q1	2018-Q2	2018-Q3	2018-Q4	2019-Q1	% Change (Q1/Q4)	% Change (Y/Y)
Gross debtors book (R000)	2,589,924	2,605,598	2,508,472	2,904,830	2,594,098	-10.70%	0.16%
Number of accounts	1,020,719	998,006	1,018,615	1,014,861	902,583	-11.06%	-11.57%

The rand value of the gross debtors book for short-term credit decreased by R310.73 million (10.70%) q-o-q and increased by R4.17 million (0.16%) on a y-o-y basis. The number of accounts decreased by 11.06% q-o-q and by 11.57% on a y-o-y basis as indicated in Table 6.7.

6.4 Age analysis of gross debtors book – short-term credit

#### Figure 6.1: Short-term credit book reported as "current"



The percentage (rand value) of the gross debtors book for short term credit reported as "current" decreased from 68.84% for the quarter ended December 2018 to 65.00% for the quarter ended March 2019. The percentage (number) of accounts reported as "current" decreased from 68.23% to 65.94% for the same period as illustrated in Figure 6.1.

# 7. Developmental credit transactions

7.1 Developmental credit transactions

Table 7.1: Developmental credit granted - term of agreement (rand value)

Rand value of agreements	2018-Q1 R000	2018-Q2 R000	2018-Q3 R000	2018-Q4 R000	2019-Q1 R000	2019-Q1 % Distribution	% Change (Q1/Q4)
<= 4 Months	23,879	1,907	8,253	1,139	24,378	1.35%	2040.87%
5-12 ,Months	312,315	47,032	63,326	49,698	313,741	17.34%	531.30%
12.1-24 Months	110,621	31,041	35,276	26,373	112,701	6.23%	327.33%
24.1-36 Months	105,327	32,469	32,355	37,437	131,155	7.25%	250.34%
> 36 months	1,026,941	1,621,030	1,285,467	1,129,425	1,227,741	67.84%	8.70%
Total	1,579,083	1,733,479	1,424,678	1,244,072	1,809,717	100.00%	45.47%

Number of agreements	2018-Q1	2018-Q2	2018-Q3	2018-Q4	2019-Q1	2019-Q1 % Distribution	% Change (Q1/Q4)
<= 4 Months	1,673	197	827	114	1 ,647	5.27%	1344.74%
5-12 Months	14,557	2,484	4,403	1,369	13 ,442	43.03%	881.88%
12.1-24 Months	6,058	1,805	2,247	1,514	5 ,656	18.11%	273.58%
24.1-36 Months	4,202	1,424	1,719	1,605	5 ,268	16.86%	228.22%
> 36 months	16,302	27,239	14,511	6,606	5 ,226	16.73%	-20.89%
Total	42,792	33,149	23,707	11,208	31 ,239	100.00%	178.72%

The value of developmental credit granted increased by R565.64 million (45.47%) for the quarter ended March 2019 as indicated in Table 7.1. The number of developmental credit agreements increased by 178.72% for the same period.

Rand value of agreements	2018-Q1 R000	2018-Q2 R000	2018-Q3 R000	2018-Q4 R000	2019-Q1 R000	2019-Q1 % Distribution	% Change (Q1/Q4)
R0-R1500	969	600	705	266	288	0.02%	8.37%
R1501-R3000	5,327	2,485	3,992	1,404	2,608	0.14%	85.69%
R3.01K-R5K	11,972	5,907	10,514	3,573	8,580	0.47%	140.10%
R5.01K-R10K	45,292	19,792	35,903	9,958	31,254	1.73%	213.85%
R10.1K-R20K_D	134,578	76,583	108,088	33,374	87,051	4.81%	160.84%
> R20K	1,380,944	1,628,111	1,265,838	1,195,496	1,679,936	92.83%	40.52%
Total	1,579,083	1,733,479	1,425,040	1,244,072	1,809,717	100.00%	45.47%

Number of agreements	2018-Q1	2018-Q2	2018-Q3	2018-Q4	2019-Q1	2019-Q1 % Distribution	% Change (Q1/Q4)
R0-R1500	1,316	745	877	334	980	3.14%	193.41%
R1501-R3000	2,232	1,101	1,734	633	1,141	3.65%	80.25%
R3.01K-R5K	2,922	1,417	2,488	860	2,097	6.71%	143.84%
R5.01K-R10K	6,039	2,600	4,888	1,338	4,121	13.19%	208.00%
R10.1K-R20K_D	9,050	5,025	5,005	2,265	5,804	18.58%	156.25%
> R20K	21,233	22,261	8,715	5,778	17,096	54.73%	195.88%
Total	42,792	33,149	23,707	11,208	31,239	100.00%	178.72%

Table 7.4: Developmental credit granted - size of agreements (number of accounts)

Table 7.3 and 7.4 indicated that the majority of developmental credit granted were for agreements in excess of R20K at 92.83% in rand value and 54.73% in numbers for the quarter ended March 2019.

#### 7.2 Developmental credit granted by level of income

Table 7.5: Developmental credit	granted –	gross monthly	income of	individuals	(number	of
agreements)						

Level of income	2018-Q1	2018-Q2	2018-Q3	2018-Q4	2019-Q1
<=R10K	15,046	2,771	4,657	1,580	13,913
% share	54.20%	37.35%	40.93%	22.53%	45.77%
R10.1K-R15K	12,713	4,648	6,722	5,432	16,483
% share	45.80%	62.65%	59.07%	77.47%	54.23%
Total number of developmental credit	27,759	7,419	11,379	7,012	30,396

Table 7.6: Developmental credit granted – gross monthly income of individuals (rand value)

Level of income	2018-Q1	2018-Q2	2018-Q3	2018-Q4	2019-Q1
<=R10K	702,321	52 ,913	75,641	48,521	366,412
% share	63.84%	6.83%	6.87%	4.35%	20.62%
R10.1K-R15K	397,845	721,437	1,024,840	1,067,757	1,410,433
% share	36.16%	93.17%	93.13%	95.65%	79.38%
Total rand value of developmental credit	1,100,166	774,351	1,100,481	1,116,278	1,776,845

The number of developmental credit agreements granted to individuals with a gross monthly income of "R10.1k-R15k" had the largest share of 54.23% as indicated in Table 7.5. The rand value of developmental credit agreements granted to individuals with a gross monthly income of "R10.1k-R15k" had the largest share of 79.38% as indicated in Table 7.6.

#### 7.3 Gross debtors book – developmental credit

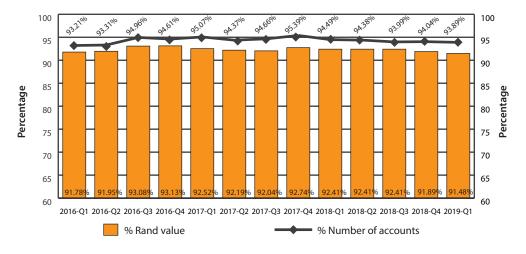
#### Table 7.7: Gross debtors book - developmental credit

Agreements	2018-Q1	2018-Q2	2018-Q3	2018-Q4	2019-Q1	% Change (Q1/Q4)	% Change (Y/Y)
Gross debtors book (R000)	46,320,923	47,034,518	48,657,437	51,455,925	52,350,433	1.74%	13.02%
Number of accounts	1,074,467	1,079,905	1,088,747	1,110,752	1,115,730	0.45%	3.84%

The rand value of the gross debtors book for developmental credit increased by R894.51 million (1.74%) q-o-q and by R6.03 billion (13.02%) on a y-o-y basis. The number of accounts increased by 0.45% on a q-o-q and by 3.84% on a y-o-y basis as indicated in Table 7.7.

7.4 Age analysis of gross debtors book – developmental credit

Figure 7.1: Developmental credit book reported as "current"



The percentage (rand value) of the gross debtors book for developmental credit reported as "current" decreased from 91.89% for the quarter ended December 2018 to 91.48% for the quarter ended March 2019. The percentage (number) of accounts reported as "current" decreased from 94.04% to 93.89% for the same period as illustrated in Figure 7.1.

# 8. Definitions

Terms used in the report	Definition
Applications received	Includes solicited and unsolicited applications for credit.
Credit facilities	An agreement that meets all the criteria as set out in section 8 (3) of the NCA. The values (rand value and number of accounts) reported for "credit facility" includes both new credit facilities and limit increases for existing credit facility agreements. These values represent the potential exposure of the credit providers and not the actual usage/consumption by consumers. This does not apply to the gross value of the debtors book values where actual credit usage by consumers is reported.
Credit transactions	An agreement that meets all the criteria as set out in section 8 (4) of the NCA. This includes all types of credit agreements, but excludes credit facility agreements.
Gross debtors book	The outstanding balances as at the end of the period including fees and interest that have been earned and capitalized to the debtors book.
Mortgage agreements	An agreement that is secured by a pledge of immovable property.
Secured credit transactions	Credit transactions that do not fall within the other named categories in the NCA. This category includes pension-backed loans, insurance-backed loans, retail furniture accounts and motor vehicle accounts.
Short-term credit transactions	An agreement that meets all the criteria as set out in section 39 (2) of the National Credit Regulations.
	This includes amounts not exceeding R8 000 and repayable within 6 months.
Unsecured credit transactions	An agreement that meets all the criteria as set out in section 39 (3) of the National Credit Regulations.
	Where the loan or credit is not secured by any pledge or personal security.
Developmental credit transactions	Developmental credit agreement means a credit agreement that satisfies the criteria set out in Section 10;
	This includes educational loan; small business; the acquisition, rehabilitation, building or expansion of low income housing; or any other purpose in terms of sub section (2) (a)

## Notes

- 1. Where values have been rounded off the percentage calculations and summed totals are calculated off the unrounded values.
- 2. Please refer to the NCR website for the complete set of tables. Website address www.ncr.org.za

# 9. Appendix tables

# **A: Provincial Distribution**

#### Table 1: Provincial distribution - total credit granted

Provincial	2017-Q1 (R)	2017-Q2 (R)	2017-Q3 (R)	2017-Q4 (R)	2018-Q1 (R)	2018-Q2 (R)	2018-Q3 (R)	2018-Q4 (R)	2019-Q1 (R)
Eastern Cape	7,237,902,134	7,462,256,592	7,418,855,335	7,776,923,200	7,021,403,648	7,816,430,325	7,854,469,911	8,591,740,803	7,680,998,022
Free State	4,563,971,615	4,724,073,285	4,837,044,401	5,596,836,180	4,885,889,441	5,073,567,210	5,447,221,249	5,868,694,985	4,704,131,844
Gauteng	50,750,348,108	52,151,946,660	52,242,574,131	57,720,834,224	52,192,436,477	55,778,374,880	56,829,090,750	61,592,503,488	54,414,942,072
Kwazulu-Natal	15,596,013,662	16,140,463,484	16,830,281,158	18,394,981,322	16,337,356,553	18,243,362,507	18,171,442,903	20,088,288,284	18,182,281,867
Limpopo	4,647,559,739	4,696,302,426	4,730,814,074	5,219,664,421	4,631,982,822	5,381,327,990	5,533,581,315	5,920,088,663	4,931,834,107
Mpumalanga	7,413,547,733	7,561,317,512	8,456,780,598	9,216,537,379	8,281,192,660	8,634,205,108	8,981,475,214	9,708,353,973	8,709,154,602
Northern Cape	2,062,855,399	2,024,723,118	2,229,699,145	2,606,692,527	2,232,439,427	2,466,555,565	2,433,901,052	2,995,767,625	2,337,556,200
North West	4,481,444,510	4,582,311,525	4,749,028,539	5,333,785,702	4,697,823,290	4,591,842,122	4,847,701,477	4,867,776,104	4,420,671,068
Western Cape	19,030,406,549	20,056,202,339	21,352,113,870	23,210,090,684	20,559,369,885	22,772,732,294	22,267,191,594	24,115,277,711	21,319,908,833
Other	675,111,266	683,158,245	791,710,058	635,105,657	780,362,219	889,487,129	1,270,427,454	908,508,365	1,154,673,161
Total	116,459,160,715	120,082,755,186	123,638,901,309	135,711,451,296	121,620,256,422	131,647,885,130	133,636,502,919	144,656,999,999	127,856,151,777

**B: Secured Credit Granted** 

## Table 2: Secured credit granted – size of agreement

Agreements	2017-Q1 (R)	2017-Q2 (R)	2017-Q3 (R)	2017-Q4 (R)	2018-Q1 (R)	2018-Q2 (R)	2018-Q3 (R)	2018-Q4 (R)	2019-Q1 (R)
≤R1500	1,567,699	1,621,555	1,276,188	1,174,247	1,096,613	1,532,857	1,078,854	968,757	913,868
R1500-R3000	10,270,177	13,474,542	9,400,363	10,634,763	8,681,260	10,675,354	8,396,365	8,462,091	6,806,234
R3.1K-R5K	64,309,219	66,245,504	66,528,596	84,855,218	56,226,913	67,206,219	62,158,886	66,989,858	47,195,914
R5.1K-R10K	335,422,139	361,429,238	349,056,454	457,550,258	305,250,979	338,972,493	326,162,014	456,958,994	316,767,431
R10.1K-R20K	394,418,021	454,948,185	454,161,680	659,219,448	396,047,601	434,629,523	490,841,862	654,835,645	406,880,239
R20.1K-R40K	291,946,438	297,177,895	299,886,219	437,949,924	266,659,984	293,339,366	336,736,822	467,006,205	294,667,056
R40.1K-R60K	215,492,009	188,268,290	183,258,561	206,994,945	165,102,379	170,773,455	180,163,304	201,850,702	160,738,162
R60.1K-R100K	997,459,615	857,128,061	854,432,959	861,408,100	787,238,076	767,127,927	739,034,189	714,093,042	690,042,048
R101K-R150K	3,408,077,845	3,275,006,799	3,362,085,317	3,369,578,627	3,101,627,247	2,983,083,175	2,853,292,522	2,860,826,193	2,693,351,024
R151K-R200K	5,031,735,156	5,129,225,239	5,511,826,518	5,824,239,142	5,568,538,576	5,481,759,492	5,304,954,919	5,720,256,831	5,231,519,145
R201K-R400K	14,902,101,212	15,272,553,205	16,367,884,727	18,005,403,610	16,415,069,389	16,125,040,589	16,514,348,149	17,534,625,632	15,432,554,569
>R400K	13,165,128,923	13,245,195,991	14,790,439,996	16,448,029,556	14,408,340,775	14,866,953,378	15,172,715,289	16,725,231,819	14,568,952,374
Total	38,817,928,453	39,162,274,504	42,250,237,578	46,367,037,838	41,479,879,792	41,541,093,828	41,989,883,175	45,412,105,769	39,850,388,064

Agreements	2017-Q1	2017-Q2	2017-Q3	2017-Q4	2018-Q1	2018-Q2	2018-Q3	2018-Q4	2019-Q1
≤R1500	1,349	1,378	1,335	1,042	980	1,434	969	1,111	801
R1500-R3000	4,450	5,606	4,013	4,449	3,702	4,698	3,434	3,685	2,924
R3.1K-R5K	15,921	16,945	16,641	20,843	13,625	16,618	14,945	16,515	11,363
R5.1K-R10K	45,429	48,630	46,968	61,164	40,830	45,629	48,928	61,362	42,848
R10.1K-R20K	28,828	33,253	33,040	47,597	28,854	31,592	34,496	47,357	29,655
R20.1K-R40K	10,722	10,980	11,102	16,338	10,241	10,805	11,848	17,484	10,905
R40.1K-R60K	4,314	3,778	3,698	4,207	3,764	3,420	3,594	4,108	3,240
R60.1K-R100K	12,177	10,447	10,366	10,461	10,240	9,294	8,966	8,713	8,432
R101K-R150K	26,919	25,849	26,480	26,555	24,718	23,485	22,503	22,525	21,201
R151K-R200K	28,885	29,445	31,590	33,386	31,996	31,351	30,312	32,671	29,880
R201K-R400K	53,716	54,942	59,055	64,523	59,163	58,023	59,308	63,068	55,813
>R400K	20,657	20,263	22,827	26,749	23,427	24,609	24,812	27,300	23,966
Total	253,367	261,516	267,115	317,314	251,540	260,958	264,115	305,899	241,028

### Table 3: Number of agreements for secured credit granted

C: Analysis of credit granted by level of income

### Table 4: Rand value of mortgages granted by income category

Income Category	2017-Q1 (R)	2017-Q2 (R)	2017-Q3 (R)	2017-Q4 (R)	2018-Q1 (R)	2018-Q2 (R)	2018-Q3 (R)	2018-Q4 (R)	2019-Q1 (R)
R0-R3500	41,780,527	1,119,702	1,824,430	3,231,167	46,588	1,141,787	450,000	432,667	
R3501-R5500	5,775,150	2,289,051	2,835,930	3,443,967	1,554,534	2,477,985	3,143,703	2,295,000	2,804,398
R5501-R7500	58,460,448	77,361,828	73,959,365	82,092,818	46,775,075	70,501,694	95,273,713	57,488,850	4,598,630
R7501-R10K	54,759,972	68,450,933	66,584,471	61,165,039	36,969,088	49,378,919	45,534,403	40,871,211	41,827,655
R10.1K-R15K	438,442,066	480,003,337	674,666,822	473,239,882	392,054,640	389,092,295	394,367,616	356,222,143	232,890,675
>R15K	33,666,898,811	36,178,486,224	36,716,228,603	40,682,874,712	34,917,724,265	39,662,187,370	39,253,719,102	41,530,194,608	34,957,423,482
Total	34,266,116,974	36,807,711,075	37,536,099,621	41,306,047,585	35,395,124,190	40,174,780,050	39,792,488,537	41,987,504,479	35,239,544,840

Table 5: Number of mortgages granted by income category

Income Category	2017-Q1	2017-Q2	2017-Q3	2017-Q4	2018-Q1	2018-Q2	2018-Q3	2018-Q4	2019-Q1
R0-R3500	7	5	5	4	1	3	1	2	
R3501-R5500	13	12	15	16	11	15	11	7	9
R5501-R7500	116	167	164	164	98	143	177	118	21
R7501-R10K	188	210	201	199	124	165	159	134	96
R10.1K-R15K	1,228	1,320	1,538	1,252	1,080	1,054	1,051	952	635
>R15K	34,467	35,874	36,339	39,963	34,166	38,880	38,497	40,999	34,029
Total	36,019	37,588	38,262	41,598	35,480	40,260	39,896	42,212	34,790

Table 6: Rand value of secured credit granted by income category

Income Category	2017-Q1 (R)	2017-Q2 (R)	2017-Q3 (R)	2017-Q4 (R)	2018-Q1 (R)	2018-Q2 (R)	2018-Q3 (R)	2018-Q4 (R)	2019-Q1 (R)
R0-R3500	279,844,579	311,893,466	310,363,474	437,961,404	257,256,822	303,557,916	319,353,272	419,409,602	267,208,764
R3501-R5500	188,704,433	207,538,836	211,046,419	293,612,180	191,010,364	219,818,188	246,443,785	321,773,956	209,916,925
R5501-R7500	279,114,170	305,998,281	322,692,273	379,379,951	294,660,800	335,755,262	324,304,267	357,446,085	262,846,036
R7501-R10K	797,620,673	832,589,438	825,440,801	932,239,439	793,338,906	862,110,295	803,837,338	848,855,065	684,039,456
R10.1K-R15K	2,700,095,422	2,812,178,477	2,901,521,231	3,195,187,444	2,772,458,830	2,838,281,897	2,626,205,595	2,773,801,143	2,334,528,736
>R15K	33,657,180,259	33,975,837,445	36,720,465,834	40,331,217,282	36,456,574,803	36,282,319,173	36,956,006,062	39,982,338,887	35,356,695,726
Total	37,902,559,536	38,446,035,943	41,291,530,032	45,569,597,700	40,765,300,525	40,841,842,731	41,276,150,319	44,703,624,738	39,115,235,643

Table 7: Number of secured credit granted by income category
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Income Category	2017-Q1	2017-Q2	2017-Q3	2017-Q4	2018-Q1	2018-Q2	2018-Q3	2018-Q4	2019-Q1
R0-R3500	34,064	37,211	37,455	52,181	30,555	35,591	37,381	47,708	30,134
R3501-R5500	16,887	18,553	18,494	25,544	16,934	19,311	22,095	28,381	19,347
R5501-R7500	11,212	12,106	12,086	16,005	10,905	11,870	12,464	15,175	10,450
R7501-R10K	14,126	15,370	14,647	18,180	13,588	14,323	13,924	16,600	12,017
R10.1K-R15K	28,395	30,545	30,384	35,488	27,881	29,180	27,169	31,012	23,807
>R15K	146,236	145,374	151,743	167,490	149,493	148,498	148,847	164,735	143,294
Total	250,920	259,159	264,809	314,888	249,356	258,773	261,880	303,611	239,049

Table 8: Rand value of credit facilities granted by income category

Income Category	2017-Q1 (R)	2017-Q2 (R)	2017-Q3 (R)	2017-Q4 (R)	2018-Q1 (R)	2018-Q2 (R)	2018-Q3 (R)	2018-Q4 (R)	2019-Q1 (R)
R0-R3500	768,054,864	913,810,507	907,110,614	948,870,251	747,928,752	1,216,293,604	1,279,743,135	1,907,106,328	1,335,927,436
R3501-R5500	669,240,959	773,180,997	862,480,140	910,315,660	723,690,596	1,180,105,674	1,302,589,372	1,231,699,403	926,684,789
R5501-R7500	556,483,375	635,059,254	666,735,720	684,789,210	570,042,698	858,488,544	910,395,133	937,189,315	753,449,197
R7501-R10K	756,416,377	837,066,814	848,150,510	872,705,652	746,132,412	1,016,040,957	1,028,140,956	1,124,791,786	962,886,564
R10.1K-R15K	1,366,115,619	1,594,645,364	1,436,968,790	1,451,859,012	1,334,865,070	1,653,790,434	1,656,889,953	1,783,214,326	1,605,602,749
>R15K	10,818,671,404	10,058,467,134	11,104,354,249	12,082,341,392	11,901,515,023	12,398,715,591	12,453,431,523	14,347,309,554	14,489,942,111
Total	14,934,982,598	14,812,230,070	15,825,800,023	16,950,881,177	16,024,174,551	18,323,434,804	18,631,190,072	21,331,310,712	20,074,492,846

Table 9: Number of credit facilities granted by income category

Income Category	2017-Q1	2017-Q2	2017-Q3	2017-Q4	2018-Q1	2018-Q2	2018-Q3	2018-Q4	2019-Q1
R0-R3500	517,388	609,506	589,134	582,079	478,406	624,212	639,957	682,488	557,937
R3501-R5500	226,719	259,687	315,309	277,389	235,713	320,518	386,334	361,816	282,184
R5501-R7500	148,888	167,479	194,891	171,486	150,180	189,038	215,243	203,004	172,227
R7501-R10K	159,822	177,465	204,485	178,734	161,530	186,660	210,221	196,414	173,249
R10.1K-R15K	219,890	241,640	277,924	240,388	224,420	247,726	279,757	258,703	236,107
>R15K	557,835	578,863	727,383	639,523	649,348	684,185	793,656	748,000	731,529
Total	1,830,542	2,034,640	2,309,126	2,089,599	1,899,597	2,252,339	2,525,168	2,450,425	2,153,233

Table 10: Rand value of unsecured credit granted by income category

Income Category	2017-Q1 (R)	2017-Q2 (R)	2017-Q3 (R)	2017-Q4 (R)	2018-Q1 (R)	2018-Q2 (R)	2018-Q3 (R)	2018-Q4 (R)	2019-Q1 (R)
R0-R3500	650,690,419	465,236,830	437,378,839	561,033,394	401,916,858	249,047,813	245,040,265	297,595,604	1,318,346,601
R3501-R5500	891,794,952	965,683,689	925,714,543	1,071,142,828	841,818,405	1,022,092,892	1,095,399,098	1,321,082,724	1,016,505,313
R5501-R7500	1,085,645,475	1,172,248,232	1,153,707,161	1,306,320,874	1,089,928,789	1,322,457,749	1,405,832,924	1,554,116,659	1,283,730,344
R7501-R10K	1,721,340,377	1,782,674,827	1,769,415,931	1,981,626,955	1,737,348,050	2,006,530,564	2,059,262,643	2,227,701,346	1,883,729,092
R10.1K-R15K	3,637,885,619	3,674,999,371	3,827,884,030	4,261,076,042	3,861,102,982	4,400,522,941	4,451,780,570	4,634,636,319	4,080,236,568
>R15K	12,075,165,622	12,002,688,217	14,173,996,910	15,881,885,926	15,292,077,998	16,998,163,824	19,264,601,345	21,093,477,975	18,660,158,512
Total	20,062,522,464	20,063,531,166	22,288,097,414	25,063,086,019	23,224,193,082	25,998,815,783	28,521,916,845	31,128,610,627	28,242,706,430

Table 11: Number of unsecured credit granted by income category

Income Category	2017-Q1	2017-Q2	2017-Q3	2017-Q4	2018-Q1	2018-Q2	2018-Q3	2018-Q4	2019-Q1
R0-R3500	54,130	45,796	39,467	47,998	32,990	28,188	28,012	33,926	42,959
R3501-R5500	79,971	88,864	81,798	92,564	72,932	86,331	91,098	107,782	84,280
R5501-R7500	70,296	76,429	71,100	79,369	67,245	76,810	80,162	87,415	74,652
R7501-R10K	83,386	88,510	84,338	92,194	81,028	87,437	86,458	92,049	81,125
R10.1K-R15K	133,647	138,601	140,153	151,759	136,796	144,868	142,225	146,644	133,873
>R15K	281,875	286,400	309,666	342,994	331,361	352,227	359,411	400,498	366,888
Total	703,305	724,600	726,522	806,878	722,352	775,861	787,366	868,314	783,777

#### Table 12: Rand value of short-term credit granted by income category

Income Category	2017-Q1 (R)	2017-Q2 (R)	2017-Q3 (R)	2017-Q4 (R)	2018-Q1 (R)	2018-Q2 (R)	2018-Q3 (R)	2018-Q4 (R)	2019-Q1 (R)
R0-R3500	290,470,503	294,244,506	248,942,096	276,715,791	206,262,237	208,646,730	160,450,787	175,752,112	110,434,440
R3501-R5500	321,191,909	361,519,400	351,928,170	493,730,085	347,858,099	427,513,757	392,127,438	467,388,160	291,613,015
R5501-R7500	296,986,513	310,335,499	319,513,968	406,528,984	347,748,378	429,590,742	370,255,043	396,942,483	286,319,500
R7501-R10K	332,114,155	322,833,866	346,837,193	403,391,970	355,408,602	419,601,475	350,727,516	354,158,268	267,869,665
R10.1K-R15K	500,237,925	473,553,642	522,627,803	647,773,634	582,886,852	691,236,627	560,348,741	550,896,745	423,732,980
>R15K	1,269,142,859	1,329,800,086	1,277,771,495	1,497,801,738	1,378,953,834	1,402,633,014	1,225,970,705	1,266,266,651	1,067,558,628
Total	3,010,143,864	3,092,286,999	3,067,620,725	3,725,942,202	3,219,118,002	3,579,222,345	3,059,880,230	3,211,404,419	2,447,528,228

Table 13: Number of short-term credit granted by income category

Income Category	2017-Q1	2017-Q2	2017-Q3	2017-Q4	2018-Q1	2018-Q2	2018-Q3	2018-Q4	2019-Q1
R0-R3500	221,075	270,987	224,382	253,861	200,981	197,865	141,457	146,374	93,418
R3501-R5500	187,779	215,904	209,667	302,841	227,816	296,412	240,042	244,505	154,884
R5501-R7500	150,536	152,991	161,704	217,505	184,741	245,435	187,753	179,504	124,529
R7501-R10K	154,243	143,779	161,621	183,422	158,904	200,443	151,587	142,597	102,224
R10.1K-R15K	214,202	186,716	218,794	274,057	240,580	298,733	225,512	211,492	152,252
>R15K	438,182	417,158	420,766	467,934	429,161	445,242	377,287	380,083	315,139
Total	1,366,017	1,387,535	1,396,934	1,699,620	1,442,183	1,684,130	1,323,638	1,304,555	942,446

Table 14: Rand value of developmental credit granted by income category

Income Category	2017-Q1	2017-Q2	2017-Q3	2017-Q4	2018-Q1	2018-Q2	2018-Q3	2018-Q4	2019-Q1
R0-R1500	12,159,034	831,232	1,713,416	257,629	12,266,600	731,301	2,140,721	212,087	14,175,063
R1501-R3500	18,355,812	1,433,494	2,511,613	348,738	18,279,764	941,367	3,166,688	637,256	24,838,273
R3501-R5500	44,467,387	3,380,787	6,328,813	1,091,058	41,194,756	3,111,541	7,451,980	1,011,051	46,454,338
R5501-R7500	94,363,931	10,260,347	14,826,919	5,031,549	88,089,409	8,134,263	17,012,251	4,699,799	94,579,424
R7501-R10K	598,777,497	431,864,756	93,137,458	358,832,860	542,490,787	39,994,977	45,868,946	41,961,186	186,364,880
R10.1K-R15K	403,492,899	200,534,281	505,663,407	334,233,323	397,844,871	721,437,210	1,024,840,421	1,067,756,821	1,410,433,405
Total	1,171,616,560	648,304,897	624,181,626	699,795,157	1,100,166,187	774,350,659	1,100,481,007	1,116,278,200	1,776,845,383

Table 15: Number of developmental credit granted by income category

Income Category	2017-Q1	2017-Q2	2017-Q3	2017-Q4	2018-Q1	2018-Q2	2018-Q3	2018-Q4	2019-Q1
R0-R1500	547	110	149	49	569	101	160	53	541
R1501-R3500	765	102	196	34	738	74	206	31	901
R3501-R5500	2,086	267	516	103	1,759	285	516	105	1,863
R5501-R7500	5,336	1,444	1,566	818	4,678	1,289	1,590	733	3,965
R7501-R10K	8,349	2,028	2,236	1,504	7,302	1,022	2,185	658	6,643
R10.1K-R15K	14,400	3,475	5,386	4,090	12,713	4,648	6,722	5,432	16,483
Total	31,483	7,426	10,049	6,598	27,759	7,419	11,379	7,012	30,396

# D: Age analysis of debtors book

Table 16: Age analysis of gross debtors book – mortgages

Ageing	2017-Q1 (R)	2017-Q2 (R)	2017-Q3 (R)	2017-Q4 (R)	2018-Q1 (R)	2018-Q2 (R)	2018-Q3 (R)	2018-Q4 (R)	2019-Q1 (R)
Current	804,848,356,863	810,835,986,366	817,761,579,034	828,182,824,138	834,753,411,292	842,289,753,404	848,254,607,371	858,277,449,159	866,463,935,396
30 Days	29,092,250,188	28,348,064,260	27,576,121,135	27,203,271,198	26,785,050,590	27,933,470,176	28,368,767,358	28,172,417,519	26,815,022,127
31-60 Days	12,590,822,468	11,773,229,961	12,091,259,153	11,439,899,075	13,612,644,616	12,218,824,598	10,971,955,881	11,405,716,615	11,723,938,047
61-90 Days	6,897,982,817	7,563,187,494	7,166,448,154	6,923,551,185	7,186,984,894	6,952,325,925	6,092,877,755	5,882,673,383	6,329,947,344
91-120 Days	5,004,433,835	5,093,911,690	5,414,621,232	5,288,856,813	4,807,732,010	5,003,566,940	5,658,303,868	5,607,937,377	6,171,226,251
120+ Days	25,625,124,209	25,492,625,301	25,390,769,738	25,078,495,560	26,636,257,345	27,822,772,089	29,240,166,362	29,730,473,414	30,915,383,525
Total	884,058,970,380	889,107,005,072	895,400,798,446	904,116,897,969	913,782,080,747	922,220,713,132	928,586,678,595	939,076,667,467	948,419,452,690

Table 17: Age analysis of accounts – mortgages

Ageing	2017-Q1	2017-Q2	2017-Q3	2017-Q4	2018-Q1	2018-Q2	2018-Q3	2018-Q4	2019-Q1
Current	1,583,877	1,571,192	1,572,693	1,570,933	1,562,089	1,560,593	1,549,218	1,551,634	1,547,923
30 Days	62,981	62,491	60,534	59,682	58,659	58,960	57,577	55,966	53,407
31-60 Days	23,987	26,840	23,760	22,206	25,229	22,968	20,587	21,559	20,880
61-90 Days	12,895	15,268	13,024	12,337	13,354	12,335	11,259	10,476	11,747
91-120 Days	10,305	10,327	10,614	10,540	9,696	9,327	10,875	10,809	11,133
120+ Days	51,561	50,318	49,607	49,405	53,145	53,228	55,693	55,099	55,346
Total	1,745,606	1,736,436	1,730,232	1,725,103	1,722,172	1,717,411	1,705,209	1,705,543	1,700,436

Table 18: Age analysis of gross debtors book – secured credit

Ageing	2017-Q1 (R)	2017-Q2 (R)	2017-Q3 (R)	2017-Q4 (R)	2018-Q1 (R)	2018-Q2 (R)	2018-Q3 (R)	2018-Q4 (R)	2019-Q1 (R)
Current	351,247,191,279	355,597,443,771	361,506,447,225	368,273,427,088	371,888,228,168	373,113,177,839	377,460,927,824	380,800,787,387	386,933,426,201
30 Days	15,856,409,532	15,452,660,258	14,302,809,952	15,126,632,258	16,045,273,540	16,892,113,439	18,083,333,193	19,468,965,190	17,943,813,756
31-60 Days	5,645,726,626	5,419,747,710	5,478,587,259	5,603,618,828	6,289,514,140	6,263,738,726	6,097,898,444	6,380,689,201	6,738,481,828
61-90 Days	2,461,502,213	2,509,811,573	2,437,827,702	2,638,967,846	2,791,312,374	2,948,484,392	2,776,439,123	2,998,699,518	3,138,098,755
91-120 Days	2,083,470,521	2,024,800,088	2,013,879,271	2,118,126,854	2,227,371,310	2,455,224,569	2,423,367,064	2,510,923,318	2,621,483,796
120+ Days	12,093,853,004	11,964,298,364	12,891,225,481	12,764,187,839	13,319,009,825	14,382,268,909	14,678,123,974	15,073,086,241	15,036,224,946
Total	389,388,153,175	392,968,761,764	398,630,776,890	406,524,960,713	412,560,709,357	416,055,007,873	421,520,089,622	427,233,150,855	432,411,529,282

Table 19: Age analysis of accounts – secured credit

Ageing	2017-Q1	2017-Q2	2017-Q3	2017-Q4	2018-Q1	2018-Q2	2018-Q3	2018-Q4	2019-Q1
Current	2,566,018	2,551,759	2,727,875	2,562,671	2,628,598	2,602,064	2,581,294	2,547,559	2,551,724
30 Days	292,780	282,595	247,215	274,129	213,837	210,797	215,632	235,372	213,020
31-60 Days	128,398	119,730	109,725	125,376	114,329	108,089	106,372	112,447	118,346
61-90 Days	78,929	74,865	60,996	76,211	73,558	70,638	69,588	71,040	72,434
91-120 Days	65,587	62,507	51,432	60,087	59,208	60,767	58,457	55,609	57,332
120+ Days	574,826	580,111	443,238	579,555	535,382	553,299	530,320	547,054	445,584
Total	3,706,538	3,671,567	3,640,481	3,678,029	3,624,912	3,605,654	3,561,663	3,569,081	3,458,440

Ageing	2017-Q1 (R)	2017-Q2 (R)	2017-Q3 (R)	2017-Q4 (R)	2018-Q1 (R)	2018-Q2 (R)	2018-Q3 (R)	2018-Q4 (R)	2019-Q1 (R)
Current	184,872,379,996	186,376,680,352	187,285,774,759	190,898,529,483	192,703,637,792	194,118,914,151	195,243,688,518	200,462,711,070	203,482,940,277
30 Days	11,573,306,042	11,239,201,938	11,111,527,331	11,133,158,089	11,287,144,521	11,137,010,776	10,485,498,236	10,858,854,666	11,501,877,558
31-60 Days	4,729,549,308	4,307,500,611	3,963,737,083	3,889,418,712	4,506,516,955	4,255,820,816	4,042,328,231	4,079,792,075	4,809,521,370
61-90 Days	2,895,609,022	2,874,231,785	2,676,355,738	2,624,981,845	2,754,826,382	2,904,144,923	2,680,230,468	2,695,319,426	3,120,404,838
91-120 Days	2,907,729,989	3,111,803,922	2,759,485,335	2,710,585,538	2,701,129,761	2,755,965,606	2,872,374,775	2,483,976,282	2,920,938,295
120+ Days	16,599,492,237	17,087,482,187	16,392,838,108	15,889,929,345	15,781,372,174	16,100,314,830	17,153,221,946	17,730,309,509	17,836,126,052
Total	223,578,066,594	224,996,900,795	224,189,718,354	227,146,603,012	229,734,627,585	231,272,171,102	232,477,342,174	238,310,963,028	243,671,808,390

#### Table 20: Age analysis of gross debtors book - credit facilities

Table 21: Age analysis of accounts - credit facilities

Ageing	2017-Q1	2017-Q2	2017-Q3	2017-Q4	2018-Q1	2018-Q2	2018-Q3	2018-Q4	2019-Q1
Current	18,198,277	18,128,511	18,460,847	18,320,423	17,905,534	18,451,540	18,781,462	19,166,569	18,958,631
30 Days	2,280,170	2,142,905	2,105,741	2,261,782	2,182,464	2,095,949	2,042,410	2,271,027	2,215,486
31-60 Days	952,359	852,579	776,930	775,013	843,149	766,077	729,383	731,295	921,395
61-90 Days	609,039	569,164	517,539	499,806	555,636	522,910	495,839	486,175	601,468
91-120 Days	453,888	481,632	424,291	676,529	460,029	466,214	428,126	419,910	497,759
120+ Days	2,939,794	3,073,823	3,118,636	2,845,592	2,869,539	2,832,093	2,758,711	2,593,383	2,508,436
Total	25,433,527	25,248,614	25,403,984	25,379,145	24,816,351	25,134,783	25,235,931	25,668,359	25,703,175

Table 22: Age analysis of gross debtors book - unsecured credit

Ageing	2017-Q1 (R)	2017-Q2 (R)	2017-Q3 (R)	2017-Q4 (R)	2018-Q1 (R)	2018-Q2 (R)	2018-Q3 (R)	2018-Q4 (R)	2019-Q1 (R)
Current	125,274,883,107	125,689,838,414	126,611,543,830	131,007,891,960	134,317,761,301	137,275,804,761	141,689,165,204	147,312,573,163	152,079,790,246
30 Days	6,163,342,034	5,803,635,844	5,596,047,818	6,095,784,151	6,009,002,362	6,583,970,916	6,646,298,745	7,338,051,901	7,387,624,159
31-60 Days	3,633,811,698	3,464,282,324	3,186,594,253	3,205,391,426	3,332,996,827	3,671,410,631	3,671,522,762	3,931,398,344	4,280,516,709
61-90 Days	2,503,701,850	2,558,534,982	2,325,132,736	2,390,255,625	2,395,200,774	2,571,063,481	2,576,107,890	2,710,356,672	2,964,516,400
91-120 Days	2,053,806,064	2,128,356,082	2,102,730,883	2,242,174,839	2,095,362,306	2,771,477,806	2,830,270,187	3,082,501,891	3,185,826,037
120+ Days	26,115,299,508	25,769,110,048	25,994,850,715	24,854,236,941	24,414,405,991	25,703 540,150	27,021,911,936	30,449,004,922	30,971,292,540
Total	165,744,844,261	165,413,757,694	165,816,900,235	169,795,734,942	172,564,729,561	178,577,267,745	184,435,276,724	194,823,886,893	200,869,566,091

Table 23: Age analysis of accounts – unsecured credit

Ageing	2017-Q1	2017-Q2	2017-Q3	2017-Q4	2018-Q1	2018-Q2	2018-Q3	2018-Q4	2019-Q1
Current	3,996,610	3,851,727	3,903,288	3,826,798	3,798,923	3,734,785	3,726,629	3,790,442	3,824,681
30 Days	272,703	246,971	225,569	229,696	223,255	240,007	226,359	243,589	244,248
31-60 Days	161,326	141,926	131,269	119,665	124,554	133,889	114,586	129,807	137,541
61-90 Days	111,079	105,016	94,318	88,109	89,240	92,695	105,437	90,446	97,432
91-120 Days	90,857	83,894	81,358	78,568	75,866	100,166	74,294	98,813	100,937
120+ Days	919,213	878,534	842,342	792,030	729,754	765,156	783,201	863,638	834,227
Total	5,551,788	5,308,068	5,278,144	5,134,866	5,041,592	5,066,698	5,030,506	5,216,735	5,239,066

Table 24: Age analysis of gross debtors book – short-term credit

Ageing	2017-Q1 (R)	2017-Q2 (R)	2017-Q3 (R)	2017-Q4 (R)	2018-Q1 (R)	2018-Q2 (R)	2018-Q3 (R)	2018-Q4 (R)	2019-Q1 (R)
Current	1,910,246,852	1,879,139,980	1,869,591,969	2,065,437,401	1,884,787,971	1,848,063,831	1,772,805,351	1,999,780,254	1,686,256,007
30 Days	182,307,452	158,722,872	157,635,869	163,602,390	169,230,311	187,629,250	158,238,247	158,926,713	146,595,192
31-60 Days	127,129,839	102,080,913	97,127,674	100,841,734	116,645,373	115,018,915	123,033,567	155,096,181	150,035,510
61-90 Days	100,291,334	81,495,540	77,918,967	72,422,633	85,305,028	89,086,352	86,523,235	104,379,699	114,764,223
91-120 Days	68,977,757	61,236,049	58,864,253	57,831,387	65,395,588	61,603,065	68,662,876	88,506,414	84,205,103
120+ Days	277,979,311	280,446,525	278,009,799	224,186,543	268,560,123	304,197,034	299,209,112	398,141,004	412,242,028
Total	2,666,932,545	2,563,121,879	2,539,148,531	2,684,322,088	2,589,924,394	2,605,598,447	2,508,472,388	2,904,830,265	2,594,098,063

# Table 25: Age analysis of accounts – short-term credit

Ageing	2017-Q1	2017-Q2	2017-Q3	2017-Q4	2018-Q1	2018-Q2	2018-Q3	2018-Q4	2019-Q1
Current	710,109	700,196	708,075	771,363	735,440	697,137	716,868	692,439	595,137
30 Days	72,802	64,133	62,709	64,635	77,333	87,894	78,033	65,897	63,362
31-60 Days	57,403	47,929	43,228	45,713	56,815	50,481	53,009	63,133	58,588
61-90 Days	38,304	33,250	30,579	29,592	35,554	37,424	38,118	38,896	39,624
91-120 Days	27,294	22,277	20,583	19,236	25,706	22,419	28,383	31,861	29,499
120+ Days	88,005	92,558	88,585	74,635	89,871	102,651	104,204	122,635	116,373
Total	993,917	960,343	953,759	1,005,174	1,020,719	998,006	1,018,615	1,014,861	902,583

Table 26: Age analysis of gross debtors book – developmental credit

Ageing	2017-Q1	2017-Q2	2017-Q3	2017-Q4	2018-Q1	2018-Q2	2018-Q3	2018-Q4	2019-Q1
Current	39,935,067,230	37,868,137,032	39,041,266,805	41,949,972,356	42,803,941,945	43,464,686,439	44,962,132,202	47,282,998,306	47,889,635,739
30 Days	1,125,787,199	1,136,173,936	1,096,438,075	935,829,823	1,026,214,924	1,018,849,195	1,065,846,143	1,178,268,211	1,298,761,735
31-60 Days	411,821,267	417,633,419	424,613,002	401,230,446	453,353,077	431,832,366	474,380,246	514,819,826	519,840,752
61-90 Days	178,293,353	238,211,612	226,766,385	207,320,409	226,558,391	227,075,796	236,770,832	278,210,588	301,494,773
91-120 Days	138,181,351	167,553,191	188,579,809	180,188,188	165,204,710	177,315,016	171,894,771	208,315,745	220,178,948
120+ Days	1,375,812,945	1,247,664,703	1,439,768,855	1,557,125,124	1,645,649,942	1,714,759,664	1,746,412,406	1,993,312,395	2,120,520,662
Total	43,164,963,345	41,075,373,893	42,417,432,931	45,231,666,346	46,320,922,989	47,034,518,476	48,657,436,600	51,455,925,071	52,350,432,609

Table 27: Age analysis of accounts – developmental credit

Ageing	2017-Q1	2017-Q2	2017-Q3	2017-Q4	2018-Q1	2018-Q2	2018-Q3	2018-Q4	2019-Q1
Current	1,213,359	994,602	1,104,831	1,012,780	1,015,293	1,019,212	1,023,274	1,044,569	1,047,521
30 Days	6,847	5,570	5,121	4,564	5,159	5,056	5,484	6,320	6,701
31-60 Days	8,108	8,756	8,925	7,729	8,112	8,369	9,618	8,071	9,236
61-90 Days	4,720	5,665	6,023	6,237	4,423	5,678	6,347	6,779	5,103
91-120 Days	3,754	4,436	4,726	5,018	3,284	4,454	4,931	5,774	3,790
120+ Days	39,427	34,940	37,539	25,438	38,196	37,136	39,093	39,239	43,379
Total	1,276,215	1,053,969	1,167,165	1,061,766	1,074,467	1,079,905	1,088,747	1,110,752	1,115,730



